

19th April 2010

Dear Mr Witham,

I am writing to thank you for the excellent service your company provided recently, when I needed an urgent boiler repair.

I was most impressed with the way in which you discussed with me the work to be carried out and how much it would cost, before you went ahead with the job.

I particularly liked the fact that your young man arrived on time and his appearance was very smart. He worked quickly and efficiently and took great care to ensure he made as little mess as possible.

I was most satisfied with the work carried out and will certainly recommend Baddow Heating to my family and friends.

Yours sincerely,

Cynthia Walker (Mrs)  
Chelmsford